

annual conference
RECHARGE
2017

#nela2017



October 22 - 24
Sheraton Burlington Hotel
South Burlington, VT



**Vermont
Library
Association**



WELCOME

Welcome to South Burlington, Vermont for Recharge 2017 – NELA's annual conference!

It is that time of year to connect with other great librarians around New England and deepen our professional network. It is time to recommit to providing the best we have to offer to our libraries, communities and ourselves. It is time to be proactive in our profession, reduce stress and build resilience to challenges.

This year we will begin our annual conference with a pre-conference Advocacy Bootcamp from ALA on Saturday, October 21 from 1-4 PM. This program covers advocacy basics and attendees will go home with a plan to implement in their library.

During our three-day conference there will be multiple sessions in our Wellness track. This year's conference keynote and following sessions with speakers, Richard J. Moniz, Jr., MA, MLIS, EdD and Lisa Moniz, MLS; co-authors of *The Mindful Librarian* will leave you with a better understanding of mindful practice and its applications. Catherine Hakala-Ausperk will be at Monday's general luncheon to speak about her new book *Renew Yourself: A Six-Step Plan for More Meaningful Work*.

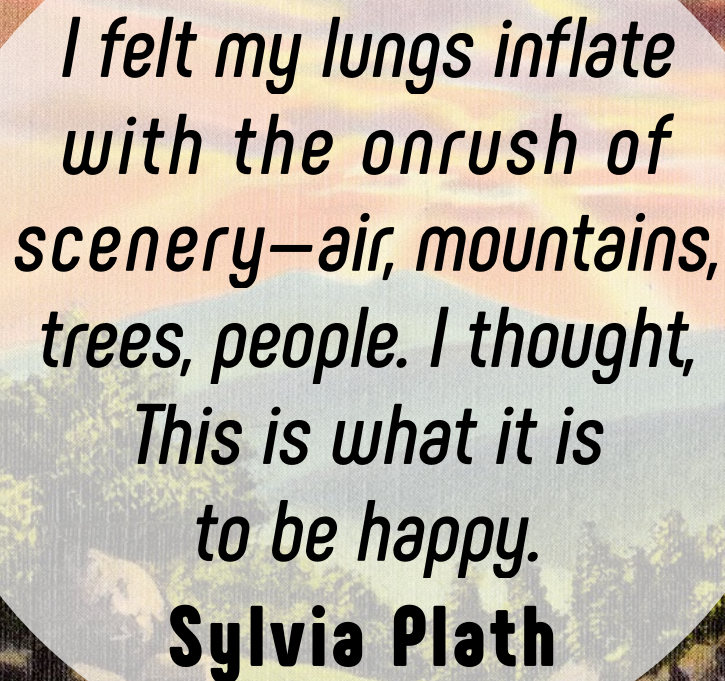
The very popular ignite session will be back again this year along with a healthy offering in all our regular tracks (Academic, Intellectual Freedom, IT, NERTCL, and NETCL). Outside the vendor hall will be a special No Walls All Are Welcome presentation by artist and teacher Theresa Monteith. Fun activities abound with a Reception & Cocktail Hour, the popular NELA Games, and exclusive Exhibitor times with special Vermont treats planned. Meet up with old and new friends during the Dine-Around Burlington Monday evening.

I hope you enjoy this year's conference. Take a deep breath and Recharge!

Deborah Gadwah
Conference Chair



NATIONAL LIBRARY RELOCATIONS



*I felt my lungs inflate
with the onrush of
scenery—air, mountains,
trees, people. I thought,
This is what it is
to be happy.*
Sylvia Plath



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CONFERENCE AT A GLANCE

Sunday 10/22

Monday 10/23

Session 1 10 - 11:15 AM	PRIDE & Prejudice: Allyship for LGBTQ+ Youth in Libraries	<i>NERTCL</i>	Diamond 1
	Heard Any Good Audiobooks Lately?	<i>Adult & Teen</i>	Diamond 2
	Small-budget Libraries: New Staff Models for Maximum Impact	<i>Administration</i>	Emerald 1
	Building a Shared Collection for the Northeast	<i>ALS</i>	Emerald 2
	Survival Guide for a New Head of Cataloging/Metadata	<i>NETSL</i>	Emerald 3
	Critical Media Literacy	<i>IFC</i>	Amphitheater
	Conference Orientation	<i>General</i>	Kingsland
	Chapter Leaders Forum	<i>General</i>	UVM Club
Keynote 11:15 AM - 12:15 PM	The Mindful Librarian	<i>Vendor Demo</i>	Carleton Boardroom
		<i>Table Talk</i>	Emerald Promenade
		<i>Keynote</i>	Emerald 1/2/3
Session 2 2:00 - 3:00 PM	Blossoming Opportunities: Making Organic Connections	<i>Wellness</i>	Diamond 1
	Promoting Student Success: Bringing a Computer Lab into the Library	<i>ALS</i>	Diamond 2
	Project Management: An Essential Leadership Skill	<i>NETSL</i>	Emerald 1
	All Aboard Greenbush!: Bringing the Library to Commuters	<i>Adult & Teen</i>	Amphitheater
	State of the States	<i>General</i>	UVM Club
	EBSCO	<i>Vendor Demo</i>	Carleton Boardroom
	Library Directors' Roundtable	<i>Table Talk</i>	Emerald Promenade
Session 2 + 3 2:00 - 4:15 PM	Bullet Journaling for Librarians & Libraries	<i>Administration</i>	Emerald 2
	Try It Out	<i>NETSL</i>	Emerald 3
	Open Door All Are Welcome	<i>Diversity</i>	Exhibit Hall Foyer
	Measures that Matter: The Current State & Future of Public Library Data	<i>Data & Metrics</i>	Diamond 1
	Information Literacy & Web Design	<i>ALS</i>	Diamond 2
	Move It!...and Breathe	<i>NERTCL</i>	Emerald 1
	Mindful School, Children's & Solo Librarians	<i>Keynote Extra</i>	Amphitheater
	Spectrum Scholar Meet-Up	<i>General</i>	Kingsland
Session 3 3:15 - 4:15 PM	Mindful Librarian: Making it Personal	<i>Keynote Extra</i>	UVM Club
	Sisters in Crime: Using Author Speakers to Increase Library Traffic	<i>Vendor Demo</i>	Carleton Boardroom
	Library Assessment Table Talk	<i>Table Talk</i>	Emerald Promenade
	CFPB Community Financial Education Program	<i>General</i>	Diamond 1
	Outcome Measurement Made Easy: A Free Toolkit for Public Libraries	<i>Administration</i>	Diamond 2
	Mental Health 101	<i>Wellness</i>	Emerald 1
	Cooking Up Programs Teens & Tweens Will Love: Recipes for Success	<i>NERTCL</i>	Emerald 2
	Planning a Poetry Walk	<i>NERTCL</i>	Emerald 3
Session 4 10:15 - 11:15 AM	So, You'd Like a New Library?	<i>Facilities & Space Design</i>	Amphitheater
	RIPL Recap: Using Data for Good	<i>Community Engagement</i>	Kingsland
	Triple-Threat Librarians: Leaders, Entrepreneurs & Technologists	<i>ALS</i>	Shelburne
	No Tech Expert Needed: Integrating Maker Activities into your Reference	<i>ITS</i>	UVM Club
	Thorndike Press: Senior Programing Outside of the Library	<i>Vendor Demo</i>	Carleton Boardroom
	Do Something About the Archives, Please: Make your High School...	<i>Table Talk</i>	Emerald Promenade
	Frankendesk: Building 1 Service Desk from 3	<i>ALS</i>	Diamond 1
	WebJunction, Wikipedia + Libraries: Better Together	<i>NERTCL</i>	Diamond 2
Session 5 2:00 - 3:00 PM	The Healing Library: Lending Healing Experiences to Families	<i>Wellness</i>	Emerald 1
	Keeping It All Together	<i>NERTCL</i>	Emerald 2
	Privacy in 2017	<i>ITS</i>	Emerald 3
	User-centered Design on a Shoestring	<i>Facilities & Space Design</i>	Amphitheater
	Listening to Citizens: Launching a City-wide Oral History Project	<i>Adult & Teen</i>	UVM Club
	OverDrive Community Outreach: Best Practices...	<i>Vendor Demo</i>	Carleton Boardroom
	The Libraries Buy Local Initiative	<i>Table Talk</i>	Emerald Promenade

CONFERENCE AT A GLANCE

Monday 10/22

Session 6 4:30 - 5:30 PM

Be a Great Boss
It's Time For Libraries To Level Up!
Community Partnerships 101
J/YA BookBuzz
Free Speech & Hate Speech: Can They Co-exist?
Beyond Public & Academic Libraries
YA Smackdown
New England Emerging Leaders
Meet the Information Technology Section
Diversity Roundtable
Health Happens Here
Niche Academy: How to run a local "Hour of Code" event

Leadership Diamond 1
Adult & Teen Diamond 2
Community Engagement Emerald 1
Adult & Teen Emerald 2
IFC Emerald 3
Career Amphitheater
NERTCL Kingsland
Leadership Shelburne
ITS Valcour
Diversity Willsboro
Wellness UVM Club
Vendor Demo Carleton Boardroom

Session 7 9:00 - 10:00 AM

From Mindfulness to Meditation: Contemplative Practices in Public Spaces
Beauty & the Beak: How Science Technology & a 3D-Printed...
Controlled Vocabulary & the Controversial Heading "Illegal Aliens"
Handling the Interview & Negotiation Process without Losing Your Head
Unscripted Customer Service
Core & More: Foundational Competencies... in LIS
Strategic Planning That Doesn't Hurt a Bit
Cipira Technologies, LLC

Wellness Diamond 1
NERTCL Diamond 2
NETSL Emerald 1
Career Emerald 2
Marketing Emerald 3
ALS Amphitheater
Administration UVM Club
Vendor Demo Carleton Boardroom

Session 8 10:15 - 11:15 AM

Local Children's Author/Illustrator Panel
Bridging the Divides: Academic-Public Collaboration... Information Literacy
Accessing Your Patron's Needs Using an Ethnographic Study
Evaluating Emerging Technology
#PulseOrlandoSyllabus: Creating Safe Space as an Ally
Securing Funding for your Library
Confessions of a Romance Addict
Renew, Recharge & Self Compassion
"Good Naked": An Expressive Writing Workshop
KEVA planks Education: Pump up Your Children's Programs, Makerspace...
Starting & Running a Social Media Team

Adult & Teen Diamond 1
Adult & Teen Diamond 2
NETSL Emerald 1
ITS Emerald 2
Diversity Emerald 3
Administration Amphitheater
Adult & Teen Kingsland
Wellness UVM Club
Wellness Shelburne
Vendor Demo Carleton Boardroom
Table Talk Emerald Promenade

Session 9 1:30 - 2:30 PM

Hands on = Brains on!
Never Neutral? Approaching Library Neutrality...
"I need a good laugh:" How to Give a Laughter-as-Therapy Program...
Ignite!
Using Volunteers for Networks of Change for Libraries
Preparing for U.S. Citizenship... Support Permanent Residents...
Something Wicked This Way Comes of Age: Teens & Horror Fiction
Library Campaign Planning Basics

NERTCL Diamond 1
Diversity Diamond 2
Wellness Emerald 1
General Emerald 2
Leadership Emerald 3
Adult & Teen Amphitheater
Adult & Teen UVM Club
Administration Carleton Boardroom

Tuesday 10/23

Special Thanks To:

Executive Board

Katherine Aydelott	Mary Etter	Vicki Oatis
Dave Bartos	Dianne Hathaway	Steve Picazio
Cynthia Bermudez	Deb Hoadley	Kara Reiman
Michelle Conners	Jason Homer	Betsy Solon
Jessica D'Avanza	Gail Hurley	Kari Swanson
Mary Danko	Sara Marks	Denise Van Zanten
Deborah Gadwah-Lambert	Theresa Maturevich	Alison Zaya
	Krista McLeod	Mike Zeller

Conference Committee

Abigail Baines	Deb Hoadley
Cynthia Bermudez	Jason Homer
Mary Danko	Inna Ivers
Traci Eaton	Toni Josey
Mary Etter	Karson Kiesinger
Marti Fiske	Sharon Lomison-
Deborah Gadwah-Lambert	Archambault
	Sara Marks

NELA Staff

Megan Bishop
Bob Scheier
Lauren Lombardi

SUNDAY, OCTOBER 22

10:00 – 11:15 AM

PRIDE & Prejudice: Allyship for LGBTQ+ Youth in Libraries

Melissa Golder

Diamond 1 | NERTCL

Outright Vermont is a statewide non-profit whose mission is to build healthy, safe, and supportive environments for queer, trans, and question youth up to age 22. In this workshop, we will come together for activities and conversations about how to make your library more affirming for all youth. We will: 1) Review terms, definitions, and concepts related to gender and sexual identity. 2) Learn tips and strategies for creating an inclusive library environment. 3) Increase empathy and awareness of current realities for LGBTQ+ youth. *Melissa Golder, Youth Education Coordinator, she/her/they/them, Outright Vermont, VT.*

Heard Any Good Audiobooks Lately?

Catherine Andronik

Diamond 2 | Adult & Teen

Is listening to an audiobook the same as reading a book? What qualities make a good audiobook? What audiences would respond best to audio rather than print? Which resources can help you develop your audiobook collection? Learn answers to these questions, and more! *Catherine Andronik, Teacher Librarian, Brien McMahon High School, CT.*

Small-budget Libraries: New Staff Models for Maximum Impact

Meredith Jacoby, Margaret Woodruff & Joy Worland

Emerald 1 | Administration

How can staff help create top-notch 21st century small-budget libraries? Diversifying with employees who have contemporary skills and perspectives from beyond the library world can help small libraries prosper. Employees looking for good work/life balance, creative outlet and flexibility may result in a better website, technology advances, more creative program options, improved marketing materials and a more sophisticated social media presence. Participants will come away with examples of successful library work structures, and an increased sense of the benefits and potential challenges of diversifying library staff. *Meredith Jacoby, Children's Librarian & Communications Manager, Joslin Memorial Library, VT. Margaret Woodruff,*

Library Director, Charlotte Public Library, VT, Past President, VLA. Joy Worland, Library Director, Joslin Memorial Library, VT, President, VLA.

Building a Shared Collection for the Northeast

Matthew Revitt

Emerald 2 | ALS

Hear how 47 academic institutions predominantly from New England have come together to establish the Eastern Academic Scholars' Trust (EAST), which focuses on protecting print collections, reducing the costs of local collection management and storage, and ensuring the content remains accessible for the long-term. With the support of the Andrew W. Mellon and Davis Foundations, EAST has taken collaborative shared print to new levels with a shared commitment of 6 million plus print monograph items among 40 academic institutions from Maine to Maryland. *Matthew Revitt, Maine Shared Collection Librarian, University of Maine*

Survival Guide for a New Head of Cataloging/Metadata

Kumiko Reichert

Emerald 3 | NETSL

There is a 1st for everyone. If it is your first time as a head of metadata and cataloging in an academic library environment, you may have to deal with RDA and Bibframe, as well as decision-making, transformation and learning. Learn how to create a head-of-cataloging/metadata survival guide. This session will focus on the type of solo original-catalogers' duties, authority control including NACO, migration including pre-migration database cleanup and post-migration database maintenance, hiring and training, workflow transformation and departmental reorganization. *Kumiko Reichert, Metadata & Cataloging Librarian, Clement C. Maxwell Library, Bridgewater State University, MA.*

Critical Media Literacy

Allison Butler

Amphitheater | IFC

Drawing from theories of critical media literacy, this interactive workshop will examine the contentious 2016 United States presidential election and its aftermath, including current events topics on the state of the administration. Participants will explore the basics of critical media literacy as well as review the state of mainstream/corporate news and alternative/nontraditional news using concepts and

Sunday October 22

understandings of critical media literacy. Participants will leave with a foundational understanding of critical media literacy that they will be able to apply to their own positions as media audiences as well as to their own professional development. *Allison Butler, Lecturer & Advisor, Director, of the Media Literacy Certificate Program, University of Massachusetts, Amherst, MA.*

Conference Orientation

Alison Zaya & Mike Zeller

Kingsland | General

Learn the best ways to maximize your NELA Conference experience. Lots of tips & tricks!

Chapter Leaders Forum

Kieran Ayton, Marilyn Borgendale, Glenn Grube, Alex Lent, Alisia Revitt & Joy Worland

UVM Club | General

Come learn more about what the six New England state associations are doing. This is an informal discussion, with lots of time for questions and networking. *Kieran Ayton, President, RILA. Marilyn Borgendale, President, NHLA. Glenn Grube, President, CLA. Alex Lent, President, MLA (MA). Alisia Revitt, President, MLA (ME). Joy Worland, President, VLA.*

Connecting with your Cooperative:

An OCLC Update

Rob Favini

Carleton Boardroom | Vendor Demo

Rob Favini, OCLC Member Relations Liaison, will give up-to-the-minute information about the OCLC cooperative. Come to hear high-level updates on OCLC products and services and learn about new research, governance and membership activities.

Public Library Outreach to Prison Libraries

Lisabeth Timothy

Emerald Promenade | Table Talk

Outreach to provide library services to incarcerated individuals remains an important and under-discussed topic among public librarians. Come share what you know and learn from others about this issue. *Lisabeth Timothy, Director, East Lyme Public Library, CT.*

NELA 2017 DESIGN

Logo, theme, program & signage designed by Laura Horwood-Benton, MLIS.

11:15 AM – 12:15 PM

The Mindful Librarian

Richard Moniz, Jr., MA, MLIS, EdD

Emerald 1/2/3 | *Keynote*

Participants will be introduced to the basic principles of mindfulness and how a mindfulness-based approach can improve the specific work we do as librarians. Two separate studies will be shared exploring the basic stressors and challenges faced by librarians, which in turn serve as the biggest hurdles in maintaining a mindful approach. Moniz will share data on librarians' awareness and practice of mindfulness. Lastly, participants will receive multiple suggestions as to how to become more engaged in the topic moving forward. *Richard Moniz, MA (History), MLIS, EdD served as Director of Library Services for Johnson & Wales University's North Miami campus from 1997 - 2004 & has been the Director of Library Services at Johnson & Wales University's Charlotte campus since 2004.*

12:30 – 1:45 PM

Grand Opening of Exhibit Hall

Exhibit Hall | *Exhibitor Time*

Join us in the Exhibit Hall for the grand opening of the exhibits! And don't forget to be on the lookout for Burlington's famous lake monster...

2:00 – 3:00 PM

Blossoming Opportunities:

Making Organic Connections

Maeleah Carlisle, Caitlin Kelly, Michelle Leonard & Ellen Sulzycki

Diamond 1 | *Wellness*

Looking for fresh ideas to meet the needs of your community? Come hear about some exciting organic partnerships: Community Gardening and Education Initiative, See Hear, Feel Film, a children's visual literacy program, Books and Brew, Family Literacy Fun, Lunch Bunch, and an Art Walk. Presenters will share how these programs developed and why they were successful. Participants will learn how to identify community connections and meet the needs of their own neighborhood. *Maeleah Carlisle, Manager, Forest Park & East Forest Park Branch Libraries, Springfield City Library, MA. Caitlin Kelley, Supervisor, Mason Square Branch Library,*

Springfield City Library, MA. Ellen Sulzycki, Reference Librarian, Mason Square Branch Library, Springfield City Library, MA.

Promoting Student Success:

Bringing a Computer Lab into the Library

Mike Hearn

Diamond 2 | *ALS*

As libraries of all types reevaluate their role in their community, it is necessary to consider how physical space can be maximized to best serve constituents. For academic libraries, the primary constituency is students, and adapting to meet their educational needs is of utmost importance for their success. This presentation will discuss how and why Northern Essex Community College integrated its walk-in student computer lab into the library, and emphasize the ramifications, both expected and unforeseen. Project funding, building processes, stakeholder relationships, collection weeding and shifting are all areas that will be covered. *Mike Hearn, Director of Libraries, Northern Essex Community College, MA.*

Project Management:

An Essential Leadership Skill

Sue Priver

Emerald 1 | *NETSL*

Project management is an essential skill for all successful library leaders – people at all levels of management, from directors to those managing a project for the first time. Using the practical example of our RFID implementation project, Sue will highlight the skills needed to successfully tackle complex projects. Leave this workshop renewed, reenergized, and inspired to implement the practical management tips and tricks in your library. Note: this is NOT a step by step RFID implementation workshop. *Sue Priver, Head of Technical Services, Robbins Library, MA.*

All Aboard Greenbush!:

Bringing the Library to Commuters

Anna Byrne, Kristy Lockhart & Robert MacLean

Amphitheater | *Adult & Teen*

Last spring, four public libraries on the South Shore of MA collaborated to reach out to commuter rail riders through a community reading project called All Aboard Greenbush!: One Train, One Book. With the support of the Massachusetts Bay Transportation Agency (MBTA), librarians distributed books and signed people up for library cards at seven commuter

stations and provided six weeks of programming including onboard book discussion groups, STEM programs, lectures, trivia nights, and a finale event with the author at South Station in Boston. Learn about this collaborative project, and lessons the organizers learned. All Aboard Greenbush was paid for with federal funds provided by the Institute of Museum and Library Services and administered by the Massachusetts Board of Library Commissioners. *Anna Byrne, Information Technology Services Librarian, Hingham Public Library. Kristy Lockhart, Head of Reference & Adult Services, Weymouth Public Libraries. Robert MacLean, Director of Library Services, Weymouth Public Libraries, MA.*

State of the States

Timothy Cherubini, James Lonergan, Karen Mellor, Scott Murphy, James Ritter, Ken Wiggin & Michael York

UVM Club | *General*

Join the conversation with the State Librarians of each of the six New England States. Find out what is happening at the local, regional and national level. There will be plenty of time to pose your questions. *Timothy Cherubini, Executive Director, Chief Officers of State Library Agencies. James Lonergan, Director, Massachusetts Board of Library Commissioners. Karen Mellor, Chief of Library Services, RI. Scott Murphy, State Librarian, Vermont Department of Libraries. James Ritter, State Librarian, ME. Kendall Wiggin, State Librarian, Connecticut State Library. Michael York, State Librarian, NH.*

EBSCO

Max Linsky

Carleton Boardroom | *Vendor Demo*

In this session, EBSCO representatives will demonstrate, discuss, and answer questions related to the latest library technologies trending across the country and around the globe. Topics and resources discussed will include EBSCO Discovery Service, LinkedData for libraries, digital magazines on the Flipster platform, promoting readers' advisory with NovelList, and much more. Attendees will also learn how their library can create a seamless user experience for patrons by creating a responsive website with Stacks and optimizing patron authentication with OpenAthens, some of the latest Software as a Service (SaaS) tools available through EBSCO. *Max Linsky, EBSCO.*

Library Directors' Roundtable

Alex Lent

Emerald Promenade | Table Talk

A roundtable discussion for directors, and other library administrators, to share their experiences, tips, successes, failures, and frustrations with their peers. Attendees will be introduced to and encouraged to sign up to be a member of the Library Directors Group (librarydirectors.org), a peer-learning and support group for library leaders. *Alex Lent, Director, Millis (MA) Public Library, President, Massachusetts Library Association.*

2:00 - 4:15 PM

Bullet Journaling for Librarians & Libraries

Brandie Burrows, Sara Marks, Vicki Oatis & Lisa Story

Emerald 2 | Administration

A bullet journal is a cross between a planner, a to-do list and a diary and has been described as an "analog solution for the digital age." Drop in at any time during this workshop to learn how to create your own and set up a program for your library patrons. During this time we will not only show you what a bullet journal is and can do for you, but we will provide supplies so you can start your own! *Brandie Burrows, Reference Librarian, Health & Literacy Librarian, Portland Public Library, ME. Sara Marks, Reference Librarian, O'Leary Library, University of Massachusetts, MA & current chair, NELA's Academic Librarians Section. Vicki Oatis, Director of Youth Library Services, Norwalk Public Library & NELA's current Senior Director. Lisa Story, Teen Librarian, Norwalk Public Library, CT.*

Try It Out

Chris Dorman, Paula Dugan & Ken Scheel

Emerald 3 | NETSL

Get hands on experience with many different types of STEM tools, toys, resources, and program ideas. Featuring coding toys, robots, KEVA planks, low cost marble runs, and much, much, more! Items will be available for trying out during the whole time slot, and certain items will be featured with program idea presentations throughout. *Chris Dorman, STEM Liaison, Maine State Library. Paula Dugan, Children's Supervisor, Needham Public Library, MA. Ken Scheel, CEO & Founder, KEVA Planks Education & The Fourple Game Co.*

Open Door All Are Welcome

Theresa Monteith

Exhibit Hall Foyer | Diversity

An interactive presentation for all ages!

Participants will be encouraged to add cultural images drawn by them or select an image to add to the door from magazines available at show. *Theresa Monteith, professional art teacher, Worcester Art Museum.*

3:15 - 4:15 PM

Measures that Matter: The Current State & Future of Public Library Data Collection

Timothy Cherubini & Ken Wiggin

Diamond 1 | Data & Metrics

The Institute of Museum and Library Services, Chief Officers of State Library Agencies, and other organizations are exploring the need and desire for a national plan that specifies how public library data should be collected, stored, used and disseminated. Members of the project team will present preliminary outcomes from a September 2017 Data Summit that will lead to a proposed national plan of action. Attendees will be among the first to engage on the Summit outcomes, and influence next steps. *Timothy Cherubini, Executive Director, Chief Officers of State Library Agencies, MA. Kendall Wiggin, State Librarian, Connecticut State Library.*

Information Literacy & Web Design

Odile Harter

Diamond 2 | ALS

With good reason, libraries are paying increased attention to user experience research and usable web design. But where might perfectly intuitive design interfere with the full development of information literacy, or with media and digital literacies? This presentation explores how libraries can find the balance between increasing the usability of their own sites and teaching users to be savvy about the difference between design and information. *Odile Harter, Research & Pedagogy Librarian, Harvard University, MA.*

Move It!...and Breathe

Valerie DiLorenzo

Emerald 1 | NERTCL

Explore how movement is paramount to life and learning. You will actively move your body through a variety of activities from Brain Gym® to Kundalini Yoga, and more. In our fast-paced and technology-driven society, take some time to relax and recharge. Resources for more information provided. Attendees can add their own thoughts/ideas/activities to this session. *Valerie DiLorenzo, Library Media Specialist, Rumsey Hall School, CT.*

Mindful School, Children's & Solo Librarians

Lisa Moniz

Amphitheater | Keynote Extra

Interactive and informal session focused on specific problems and issues faced by school librarians, children's librarians and solo librarians. Brainstorming solutions for integrating mindfulness and handling stressors. *Lisa Moniz has served as a school librarian for 20 years & is a co-author of "The Mindful Librarian."*

Spectrum Scholar Meet-Up

Rubi Simon

Kingsland | General

Moderated by Rubi Simon, come meet up with other Spectrum Scholars for an informal reunion. Not a scholar? That's ok! All are welcome to attend, have an opportunity to network, and learn more about our program! *Rubi Simon, Library Director, Howe Library, NH.*

Mindful Librarian: Making it Personal

Richard Moniz, Jr., MA, MLIS, EdD

UVM Club | Keynote Extra

More on being a Mindful Librarian with Keynote Speaker and co-author Richard Moniz.

Sisters in Crime: Using Author Speakers to Increase Library Traffic

Connie Johnson Hambley, Jennifer Harris & Leslie Wheeler

Carleton Boardroom | Vendor Demo

Libraries, schools and community groups have discovered the rewards of offering book lovers and aspiring authors programs from the Sisters in Crime New England Speakers Bureau. *Connie Johnson Hambley, board member & featured speaker, Sisters in Crime New England. Jennifer Harris, Director, Plymouth Public Library, MA. Leslie Wheeler, Speakers Bureau Coordinator, Sisters in Crime & author of several mystery series.*

Library Assessment Table Talk

Alex Lent

Emerald Promenade | Table Talk

Find out how to go about answering the question, "Is this a good library?"

4:15 - 5:00 PM

Exclusive Exhibitor Time & Afternoon Social Exhibit Hall | Exhibitor Time

Join us in the Exhibit Hall to meet with the vendors and enjoy a snack break.

5:00 - 6:30 PM

Attendee Reception & Cocktail Hour
Emerald Promenade | Meal

Come join us for drinks & appetizers before the Annual Banquet. Attendees and vendors alike are welcome, generously sponsored by the Vermont Library Association.

6:30 - 9:00 PM

Annual Banquet &
Emerson Greenaway Award Presentation

Chris Bohjalian

Emerald 1/2/3 | Meal

Critically acclaimed novelist Chris Bohjalian's works explore contemporary social issues and the ways in which they play themselves out in the lives of ordinary people. His writing covers such controversial topics as midwifery, gender reassignment surgery, animal rights, homelessness, domestic violence, human trafficking, and the personal, moral, and ethical dilemmas that arise from them. He is the author of 18 books, most of which have been *New York Times* bestsellers. His work has been translated into over 30 languages, and three of his books have become movies. Learn more about his work at lyceumagency.com/speakers/chris-bohjalian/

MONDAY, OCTOBER 23

8:00 - 8:45 AM

Exhibitor & Attendee Breakfast
Exhibit Hall | Meal

All attendees and vendors welcome!

9:00 - 10:00 AM

Monday Morning Author Talk

Garth Stein

Emerald 1/2/3 | Wellness

Garth Stein is the author of five novels, two children's picture books, and an award-winning play. *The Art of Racing in the Rain* remained on the *New York Times* bestseller list for four years, has been selected for dozens of Community Reads programs across the country, and has become a beloved contemporary classic. Garth lives in Seattle with his family. Learn more about his work at garthstein.com.

10:15 - 11:15 AM

CFPB: Community Financial Education Program

Carmen Cruz

Diamond 1 | General

Over the last several years the CFPB has partnered with libraries across America. We have hosted one and two day trainings and attended several ALA, PLA and many State Conferences holding sessions and exhibiting. In an effort to expand the Bureau's existing financial education initiatives and to learn about new strategies, CFPB invites conference participants to exchange ideas about best practices in financial education and learn how libraries can partner with the Bureau's Community Financial Education Project to become centers of financial education. *Carmen Cruz, Financial Education Program, Consumer Financial Protection Bureau, Washington, DC.*

Outcome Measurement Made Easy:

A Free Toolkit for Public Libraries

Samantha Lopez

Diamond 2 | Administration

Discover how measuring outcomes can help turn better data into better libraries with the Public Library Association's Project Outcome. This free online toolkit is designed to help libraries measure patron outcomes by providing standardized surveys, tools for collecting and analyzing data, and practical guidance on using the results to take action. Attendees will learn how to easily measure the outcomes of their programs and services to demonstrate community impact, and how hundreds of libraries have already used Project Outcome to make improvements, increase funding, and inform strategic planning and decision making. *Samantha Lopez, Project Coordinator, PLA's performance measurement initiative, Project Outcome.*

Mental Health 101

Tammy Boudah, Neil Metzner, Psy.D. & Mariellen Woods

Emerald 1 | Wellness

Many people in our communities struggle to manage their mental health. Learn how to recognize if someone is struggling, how to de-escalate a potential crisis to maintain a safe environment and how to connect people to help. *Tammy Boudah, Street Outreach Program, Howard Center, VT. Neil Metzner, Howard Center, VT. Mariellen Woods, First Call for Chittenden County Crisis Services, Howard Center, VT.*

Cooking Up Programs Teens & Tweens Will

Love: Recipes for Success

Megan Emery Schadlich

Emerald 2 | NERTCL

Join Programming Librarian Megan Emery Schadlich for an overview of her book *Cooking Up Programs Teens & Tweens Will Love: Recipes for Success* (2015). We'll review the contents and how to use this cookbook style programming guide, then try out a few of the more than 30 programs detailed within. We'll touch on user based design, STEAM, as well as your own innovative ideas! School Library Journal calling the book "an easy to digest compilation of ideas, designed to demystify programming for tweens and teens." *Megan Emery Schadlich, author of Cooking Up Programs Teens & Tweens Will Love: Recipes for Success.*

Planning a Poetry Walk

Penny Cunningham & Lisa Liotta

Emerald 3 | NERTCL

Poetry Walks promote literacy and learning, and encourage a deeper appreciation of the environment, especially when poems are site-specific and change monthly over a five-month summer season. Not only is this program easy to design, it can be inexpensively implemented by libraries. Librarian Penny Cunningham and Lisa Liotta of the Vermont Department of Forests, Parks and Recreation are now planning their fourth annual poetry walk. In this program, Penny and Lisa will explain their process of creative collaboration and show you how to select a walking trail; find and choose monthly poetry collections; display the poems; prepare and present a brochure; invite audience participation, engagement and reflection; and market for success. *Penny Cunningham, Adult Services Librarian, Burnham Memorial Library, VT. Lisa Liotta, Park Manager, VT Dept. of Forests, Parks & Rec, VT.*

ACRONYMS KEY

ALS	Academic Librarians Section
IFC	Intellectual Freedom Committee
ITS	Information Technology Section
NERTCL	New England Roundtable of Teen & Children's Librarians
NETSL	New England Technical Services

So, You'd Like a New Library?

Ann Grealish-Rust, Leon Hoyer & Douglas Kallfelz

Amphitheater | Facilities & Space Desi

Learn the full process that the Tiverton (RI) Library Staff, Board of Directors, and Architect used to build a new 24,000 SF public library, from concept to completion. Presenters will discuss the challenges of a capital campaign and winning a controversial bond referendum; how they involved the library staff in the design process; effective tools for engaging the public to solicit their *real* desires and concerns; and how the opening of the new facility has changed operations for the library staff. This "soup-to-nuts" session will outline the steps needed to realize a new facility, from the initial need realization to the grand opening and beyond. *Ann Grealish-Rust, Director, Tiverton Public Library, RI. Leon Hoyer, Building Committee Chair, Tiverton Public Library Board of Trustees, RI. Douglas Kallfelz, architect, Union Studio Architecture & Community Design, RI.*

RIPL Recap: Using Data for Good

Sarah Costa, Starr Latronica, Margaret Woodruff & Stephanie Zurinski

Kingsland | Community Engagement

Learn how participants adapted Research Institute for Public Library (RIPL) teachings to make their smaller Vermont libraries and library associations more data-driven. Pick up some tips and tricks for making your own library more savvy in tracking and measuring impact and making data-based decisions. *Sarah Costa, Director, Aldrich Public Library, Barre, VT. Starr Latronica, Director, Brooks Memorial Library, Brattleboro, VT. Margaret Woodruff, Library Director, Charlotte Public Library, VT. Past President, VLA. Stephanie Zurinski, Data & Evaluation Specialist, Maine State Library.*

Triple-Threat Librarians: Leaders, Entrepreneurs & Technologists

Sharon Clapp

Shelburne | ALS

The editors of the LITA Leadership Guide The Librarian as Entrepreneur, Leader and Technologist will share some of the case studies presented in the book. This session will show how experienced colleagues in academic have successfully created positive changes for themselves, their patrons and their libraries as leaders, entrepreneurs and technologists in the changing libraries of the 21st century. *Sharon Clapp, Electronic Resources Librarian, Central Connecticut State University, CT.*

No Tech Expert Needed: Integrating Maker**Activities into your Reference Area**

Ellen Snoeyenbos

UVM Club | ITS

Maker activities such as VHS conversion, slide and photo scanning, Photoshop work, and 3D printing can be seamlessly integrated into an existing Reference Department without massive upheaval or huge expenditure. A willing staff, good training and support from an active Friends group can accomplish a gradual transformation from a strictly print resource area to an active production center. Hear practical advice, training tools, and a step-by-step approach that can be replicated. You don't need to be a tech expert to do this. *Ellen Snoeyenbos, Director, West Bridgewater Public Library, CT.*

Thorndike Press: Senior Programing Outside of the Library

Judy Gagnon, Vicki Gordon & Lisa Joyce

Carleton Boardroom | Vendor Demo

Learn proven programming for seniors that takes place outside of your library building. You will be provided with a step by step guide to programs for seniors and funding resources available. Also an update on what's new in large print. *Judy Gagnon, Account Manager, Thorndike Press. Vicki Gordon, Account Manager, Thorndike Press. Lisa Joyce, Editor, Thorndike Press.*

Do Something About the Archives, Please: Make your High School Archive a Success on a Shoestring Budget

Nikki Krysak & Caitlin Wallingford

Emerald Promenade | Table Talk

In the fall of 2015, our newly formed library team at St. Johnsbury Academy resurrected a neglected archive using limited resources. We customized a work plan based on best practices to organize, process materials, and create finding aids to provide maximum accessibility for library staff while encouraging patron use. We prioritized staff time and existing resources to position the archives as an opportunity for information literacy and outreach. Learn how we used our archive to hook teens into recognizing the importance of our school history, by critically examining the documents and artifacts that create a tactile link to our shared past. *Nikki Krysak, Library Director, St. Johnsbury Academy, VT. Caitlin Wallingford, Reference & Technical Services Librarian, St. Johnsbury Academy, VT.*

11:15 AM - 12:15 PM

Exclusive Exhibitor Time & Coffee Break**Exhibit Hall | Exhibitor Time**

Join us in our Exhibit Hall, meet with the vendors and enjoy a morning snack and coffee break.

Stop Motion Video & MSL Research

Dr. Mary Moen

Exhibit Hall Foyer | General

All NELA conference attendees are invited to participate in a University of Rhode Island research project

12:15 - 1:30 PM

NERTCL Luncheon

Adam Gidwitz

Emerald 1/2 | Meal

Adam Gidwitz was a teacher for eight years. Now, he writes full time, which means he writes a couple of hours a day, and lies on his couch staring at the ceiling the rest of the time. He is the bestselling author of the children's books, *A Tale Dark and Grimm* and its companions; *The Empire Strikes Back: So You Want to Be a Jedi*; and most recently, *The Inquisitor's Tale*, which has been awarded a 2017 Newbery Honor. Learn more about him at adamgidwitz.com.

General Luncheon

Ann Hood

Emerald 3 | Meal

Ann Hood is the author of the best-selling novels *The Book That Matters Most*, *The Knitting Circle*, and *Somewhere Off the Coast of Maine*, among other works of fiction. She is the editor of *Knitting Yarns: Writers on Knitting* and has won numerous awards, including two Pushcart Prizes and the Paul Bowles Prize for Short Fiction. She lives in Providence, Rhode Island. Learn more about her at annhood.us/home.

2:00 - 3:00 PM

Frankendesk: Building 1 Service Desk from 3

Julie Petzold

Diamond 1 | ALS

During 2013 - 2014, staff at the Emerson College Iwasaki Library began to explore new service-desk models. This became the catalyst for a four-plus-year goal of merging the library's three existing service desks to one super desk (affectionately referred to as "Frankendesk"). This lofty goal required rapid and collaborative planning and implementation, but also thoughtful assessment, reflection, and willingness to

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change in order to be successful. After the desk's first year in action, the processes of assessment, reflection, and change are ongoing, but library staff are proud of its beautiful monster. *Julie Petzold, Access Services Librarian, Emerson College, MA.*

WebJunction, Wikipedia + Libraries:

Better Together

Rob Favini

Diamond 2 | NERTCL

This session provides an overview of WebJunction and Wikipedia + Libraries, a project of OCLC Research and WebJunction. Attendees will learn how this new project facilitates human-to-human connections among Wikipedians and librarians, and exposes librarians to the inner-workings of Wikipedia so that they can work hands-on with the resource and adeptly guide their patrons' use of it. *Rob Favini, Member Relations Liaison, OCLC, OH.*

The Healing Library: Lending Healing Experiences to Families

Kristen Cappy & Megan Emery

Emerald 1 | Wellness

Join Kirsten Cappy of Curious City & Megan Emery of the Chattanooga Public Library for an overview on how your library can use The Healing Library for free. These free, lendable kits were designed for families undergoing periods of trauma due to the death of a pet, a loved one developing Alzheimer's, or the death of a loved one. Each kit comes with discussion guides, activities, acts of kindness, community helpers, and more. Learn the basics of the kits and how to develop your own kit based on the needs of your community. *Kristen Cappy, Owner of Curious City, ME. Megan Emery, Experience Designer & Coordinator, Chattanooga Public Library, TN.*

Keeping It All Together

Sashi Kaufman & Rita Meade

Emerald 2 | NERTCL

Join Rita Meade and Sashi Kaufman as they share how they manage full time jobs, writing books, families, social media, and more! *Sashi Kaufman, teacher, YA author, Westbrook, ME. Rita Meade, Youth Services Librarian, New York Public Library, NY.*

Privacy in 2017

Jessamyn West

Emerald 3 | ITS

What has changed and what you need to know. Jessamyn West outlines the changing face of personal and institutional privacy in the wake of many recent technological changes and outlines good, better, and best practices from a pragmatic standpoint. What can we do for ourselves and our patrons to promote the privacy values our profession espouses? *Jessamyn West, Community Technology Librarian, Randolph Technical Career Center, VT.*

User-centered Design on a Shoestring

Maxine Bleiweis, Bridget Quinn-Carey, Lauren Stara & Rosemary Waltos

Amphitheater | Facilities & Space Design

Library services are changing faster than ever before. Does your space help or hinder these changes? How can staff shake off the status quo and discover new ways of designing services and spaces? Hear from four librarians who have on-the-ground experience with creating forward-looking library spaces. We'll share tools and recommendations to create user and staff-focused design, and help staff become fully engaged with customers. *Maxine Bleiweis, Owner, Maxine Bleiweis & Associates, CT. Bridget Quinn-Carey, CEO, Hartford Public Library, CT. Lauren Stara, Library Building Specialist, Massachusetts Board of Library Commissioners, MA. Rosemary Waltos, Library Building Specialist, Massachusetts Board of Library Commissioners, MA.*

Listening to Citizens: Launching a City-wide Oral History Project

Kim Hewitt & Catherine Wilson

UVM Club | Adult & Teen

Oral histories provide unique opportunities to understand historical events and life in the past. Often libraries lack the funding and support to develop, record, and promote an oral history of their own...but collaboration can make it possible! We want to encourage libraries to collaborate with their community to start their own oral history projects! Since December 2015, the Newton Free Library has worked with several city departments to develop Newton Talks, an oral history project for the city of Newton - all without a budget! The project has forged community partnerships and successfully applied for grant funding. Team members will discuss the day-to-day of the project, inter-department

EXHIBIT HALL HOURS

Grand Opening of Exhibit Hall

Sunday 12:30 - 1:45 PM

Exclusive Exhibitor Time & Afternoon Social

Sunday 4:15 - 5:00 PM

Exhibitor & Attendee Breakfast

Monday 8:00 - 8:45 AM

Exclusive Exhibitor Time & Coffee Break

Monday 11:15 AM - 12:15 PM

Exclusive Exhibitor Time & Afternoon Social

Monday 3:00 - 4:15 PM

collaborations, and helpful free tools. We will also present the challenges we've faced and the lessons we've learned so far! *Kim Hewitt, Public Services & Special Collections Librarian, Newton Free Library. Catherine Wilson, Senior Library Assistant, Newton Free Library.*

OverDrive: Community Outreach: Best Practices to Reach & Engage New Users

Kristin Preyss

Carleton Boardroom | Vendor Demo

Learn best practices for marketing and outreach from libraries to raise awareness and usage of your OverDrive service. *Kristin Preyss, OverDrive.*

The Libraries Buy Local Initiative

Steve Butzel & Sarah Cornell

Emerald Promenade | Table Talk

Libraries have embraced their role as community and economic development hubs, and we love to showcase our role in launching and boosting everything local. But where does our money go? The Libraries Buy Local Initiative teaches administrators and support staff how to use their library's purchasing power to make a local impact. Sarah Cornell and Steve Butzel developed the initiative to share a process for analyzing spending, setting goals, and carrying out changes without adversely affecting workflows or morale. They invite colleagues to test the process and spread the word about one more way that libraries build community. *Steve Butzel, Director, Portsmouth Public Library, NH. Sarah Cornell, Supervisor of Technical Services, Portsmouth Public Library, NH.*

3:00 - 4:15 PM

Exclusive Exhibitor Time & Afternoon Social Exhibit Hall | Exhibitor Time

Join us in the Exhibit Hall to meet with the vendors and enjoy a snack break.

Poster Display Session

Exhibit Hall Foyer | *General*

EXCITE Transformation for Libraries

Gail Hurley

Teen Library Internships that Make a Difference:
After School Clubs in Digital and Media Literacy

Mary Moen

Closing the Reference Desk: Increasing
Number of Questions Answered, and Level of
Librarian Embeddedness

Laura Haines & Alice Stokes

4:30 – 5:30 PM

Be a Great Boss

Catherine Hakala-Ausperk, MLS, CPLA, CDF

Diamond 1 | *Leadership*

Whether you've been recently promoted or you have many years of experience, one thing is certain – managing people isn't easy. But, it can be fun, rewarding, and successful. Anyone can be the boss but, to be a great one, there are a few key tips to keep in mind. *Catherine Andronik, Teacher Librarian, Brien McMahon High School, CT.*

It's Time For Libraries To Level Up!

Rob Lorino

Diamond 2 | *Adult & Teen*

Are you ready to take your library to the next level? Video games are a force to be reckoned with and libraries can't afford to ignore them anymore. Learn why video game collections are important and how to start or expand video game collections at your library. We'll discuss the state of games in libraries today and dispel myths about video games and gamers. Learn about making the case for a video game collection at your library, collection development, circulation policies, promotion, and incorporating the collection into library programs. *Rob Lorino, Adult Services Librarian, Robbins Library, MA.*

Community Partnerships 101

Barbara Raab, Ramona Burkey,
Lucas Franklin & Tina Stewart

Emerald 1 | *Community Engagement*

Cheshire Public Library, CT and Wilmington Memorial Library, MA have developed a number of partnerships and programs that strengthen community engagement. The libraries will share program ideas that others can easily develop including a town-wide yard sale, a town-wide

scavenger hunt, preschool art show, summer activities fair, a preschool fair, welcome reception for new residents, and more. *Barbara Raab, Head of Children's Services, Wilmington Memorial Library. Ramona Burkey, Library Director, Cheshire Public Library. Lucas Franklin, Head of Children's Services, Cheshire Public Library. Tina Stewart, Library Director, Wilmington Memorial Library.*

J/YA BookBuzz

Emerald 2 | *Adult & Teen*

Keep up with all the new books coming your way by hearing directly from the publishers about the books they are most excited to share for 2017 and 2018! Learn from reps directly from Scholastic, Chronicle, Penguin Random House, Rosen Publishing, Cavendish Square, Lerner Publishing, Greenhaven, and Harlequin Teen for their upcoming J/YA titles.

Free Speech & Hate Speech: Can They Co-exist?

Traci Griffith

Emerald 3 | *IFC*

Free speech versus hate speech: one is a constitutionally protected form of expression, the other an exercise in bigotry and hatred, posing as freedom. The distinction is critical, as conflicts erupting recently have left many wondering if there really is a difference. Learn about the differences and the consequences of free speech versus hate speech. *Traci Griffith, Media Studies, Journalism & Digital Arts Department, Association Professor of Media Studies, Journalism & Digital Arts, Saint Michael's College, VT.*

Beyond Public & Academic Libraries

Joy McNally Brandow, Mary Searles
& Whitney Watkins

Amphitheater | *Career*

Three librarians working in special libraries discuss what they do, how they got to where they are, and how it may be different from working at a public or academic library. *Joy McNally Brandow, President, SLA New England. Mary Searles, Director, NH Law Library. Whitney Watkins, Web Systems Engineer, Analog Devices, Inc., MA.*

YA Smackdown

Kara Reiman

Kingsland | *NERTCL*

Do you work with teens? Could you use some new program ideas? Or do you have something that worked really well that you'd love to share?

Come to this informal sharing time modeled after the Guerrilla Storytime format. *Kara Reiman, Youth Services Librarian, Walker Memorial Library, ME & NELA Junior Director.*

New England Emerging Leaders

Shannon DeSantis, Tori Ogawa & Amy Wisehart

Shelburne | *Leadership*

Attendees will learn ways to become involved in the profession at the national level through ALA committees, divisions, roundtables, and leadership development programs. The presenters are all alumni of the ALA Emerging Leaders program. *Shannon DeSantis, Library Media Specialist, Peoples Academy Middle & High School, VT. Tori Ogawa, Children's Librarian, Harold W. McGraw Jr. Fellow, Darien Library, CT. Amy Wisehart, Director, Ellsworth Public Library, ME.*

Meet the Information Technology Section

Valcour | *ITS*

Join us for a chance to meet the members of the ITS section.

Diversity Roundtable

Willsboro | *Diversity*

Join us for a conversation on issues related to diversity and inclusion that affect librarians (during all career stages), patrons, library services and library policies. We will discuss how NELA can strengthen its commitment to diversity.

Health Happens Here

Brandie Burrows, Madeleine Charney, Susan Halpin
& Ellen Sulzycki

UVM Club | *Wellness*

This presentation will share inspiring examples of library spaces, programs, pedagogical approaches and professional development opportunities that awaken, renew and connect us with our patrons, our colleagues, and ourselves. This group will be discussing wellness initiatives in academic and public libraries as well as the National Network of Libraries of Medicine. Learn about innovative health literacy access, engaging community partners, dedicated meditation spaces and mindfulness-based practices, and attempts to reduce inequities in access to health information. Professional development resources and opportunities for your own well being and resilience will also be addressed. *Brandie Burrows, Reference Librarian, Health & Literacy Librarian, Portland Public Library, ME. Madeline Charney, Sustainability Studies*

Librarian, University of Massachusetts Amherst, MA. Susan Halpin, Education & Outreach Coordinator, National Networks of Libraries of Medicine, New England. Ellen Sulzyski, Reference Librarian, Mason Square Branch Library.

Niche Academy: How To Run An "Hour of Code" Event, Without Knowing How To Code

Jared Oates

Carleton Boardroom | Vendor Demo

Learn everything you need to run a local "Hour of Code" program, no prior technical expertise required. The "Hour of Code" program builds the educational brand of the library and highlights the power of a modern library to curate information in locally relevant ways. *Jared Oates, Chief Operating Officer, Niche Academy, UT.*

5:45 - 6:45 PM

NELA Games

Diamond 1/2 | Break

Don't miss out on our always popular NELA Games! Let your inner competitor out to play as the states go up against each other and the vendors. Shhh, the details are a surprise, but show up ready for some fun!

7:00 - 9:00 PM

Monday Night Dine Around

Out on the Town! | Meal

More details to come!

TUESDAY, OCTOBER 24

8:15 - 8:45 AM

NELA Annual Meeting

Diamond 1 | General

9:00 - 10:00 AM

From Mindfulness to Meditation: Contemplative Practices in Public Spaces

Cathy Okhuysen

Diamond 1 | Wellness

How did a 6 week course on Mindfulness in January of 2015 lead to a twice weekly program with a variety of Meditation practices for 20-30 attendees each week? Recommended for programming staff looking to balance emerging technology programs with contemplative

offerings as well as anyone who is looking for techniques to quiet the mind for their current contemplative practice. Participants will also experience of one of these practices, Singing Meditation, as a way to focus the mind. No experience required; just an open mind and open heart. Attendees will walk away inspired to start a contemplative offering using local resources. *Cathy Okhuysen, Public Services Assistant, Portsmouth Public Library, NH.*

Beauty & the Beak: How Science, Technology, & a 3D-Printed Beak Rescued a Bald Eagle

Deborah Lee Rose

Diamond 2 | NERTCL

Winter the dolphin's prosthetic tail made a huge splash among young readers. Now Beauty the bald eagle's prosthetic beak lets young readers soar, with a new, nonfiction book about the wild eagle that was shot, rescued, and received a pioneering, 3D-printed prosthetic beak. Award-winning children's author Deborah Lee Rose, deborahleerose.com, recounts the remarkable scientific collaboration that produced Beauty's new beak, and her literary collaboration with raptor biologist Janie Veltkamp that produced Beauty and the Beak (now a Junior Library Guild selection). *Deborah Lee Rose, award winning children's author of 15 children's books.*

Controlled Vocabulary & the Controversal Library of Congress Subject Heading "Illegal Aliens"

Jill Baron, John DeSantis & Erin Stalberg

Emerald 1 | NETSL

This panel session hosts the Dartmouth College Librarians featured in the 2016 Library Journal article "Library of Congress Drops Illegal Alien Subject Heading, Provokes Backlash Legislation," who will speak on this process, experience, and bring us up to date. Erin Stalberg of Mount Holyoke College and ALA Council representative will speak on participation from the library community and ALA groups. Participants can expect an overview, updates on the issue of changing subject headings to reflect current practices, and what library professionals can do going forward in support of this work. *Jill Baron, Librarian, Romance Languages & Latin American Studies, Dartmouth College, NH. John DeSantis, Cataloging & Metadata Services Librarian, Dartmouth College, NH. Erin Stalberg, Director of Discovery & Access, Mount Holyoke College, MA.*

Handling the Interview & Negotiation Process without Losing Your Head

Callan Bignoli & Whitney Watkins

Emerald 2 | Career

When we don't negotiate, what do we lose? There's a systemic reluctance to negotiate for a higher salary or benefits package especially as a woman in tech. If we do not negotiate and we undersell ourselves, we allow that wage gap to remain. Salary negotiation is intimidating and difficult to navigate. You need to know how to assess your value, identify target salaries, ask the right way, respond to red flags, and evaluate a total benefits package. This talk will present what we've learned and share tools and tactics that helped us along the way. *Callan Bignoli, Tech Director, Brookline Libraries, MA. Whitney Watkins, Web Systems Engineer, Analog Devices, Inc, MA.*

Unscripted Customer Service

Christine Porter

Emerald 3 | Marketing

You may have noticed that in our unscripted lives, things happen that you just can't prepare for. We're doing improv all the time - every day! At this interactive presentation, you will learn and practice (if you wish... no pressure!) the rules of improv to help you deal with those unexpected (and expected) issues that pop up in your libraries. *Christine Porter, Director, Windsor Public Library, VT.*

Core & More: Foundational Competencies, Qualifications, & Specializations in LIS

Eileen Abels, Dr. Valerie Karno & Laura Saunders

Amphitheater | ALS

How can LIS programs structure programs to meet employer demands? Based on survey results of over 1100 LIS faculty, employers, and practitioners, this program will identify core competencies common across LIS positions as well as specialized areas of knowledge. Presenters will encourage a dialogue about how LIS programs and employers can work together to prepare successful professionals. *Eileen Abels, Dean, Simmons College, MA. Dr. Valerie Karno, Associate Professor, Director, Graduate School of Library & Information Studies, University of Rhode Island, RI. Laura Saunders, Associate Professor, Simmons College, MA.*

RESUME REVIEW TIMES

Sunday 1:00 - 2:00 PM

Monday: 3:00 - 4:00 PM

Tuesday: 1:00 - 1:30 PM

Strategic Planning That Doesn't Hurt a Bit

Catherine Hakala-Ausperk, MLS, CPLA, CDF

UVM Club | Administration

All too often, people approach strategic planning as though it were a root canal, but that's usually because they're not doing it right. If you focus on people and not just process, you can create a plan that is both motivating and successful! *Catherine Hakala-Ausperk, librarian, trainer, planner, & consultant with 30+ years of real experience.*

Capira Technologies, LLC

Michael Berse

Carleton Boardroom | Vendor Demo

TBD. *Michael Berse, Lead Software Engineer, Capira Technologies, LLC.*

10:15 - 11:15 AM

Local Children's Author/Illustrator Panel

Elizabeth Bluemle, Jason Chin, Sarah Dillard, Deirdre Gill & Leda Schubert

Diamond 1 | Adult & Teen

Moderated by NELA Senior Director, Vicki Oatis, join us as we speak to a few amazing local author and illustrators about their work in the children's literature field and current trends in the children's literature world. Elizabeth Bluemle *[award-winning picture book author]*, Jason Chin *[award-winning author]*, Sarah Dillard *[writer & children's book illustrator]*, Deirdre Gill *[author]*, and Leda Schubert *[award winning picture book author]* will be here at NELA to answer our questions and sign books! Bring your copies or purchase them at NELA.

Bridging the Divides: Academic-Public Collaboration & Information Literacy as

Healing in the Fake News Era

Jillian Hinchliffe & Barbara Shatara

Diamond 2 | Adult & Teen

Information literacy training, while a mainstay of our profession, is often emphasized more strongly in school and academic libraries than in public ones. But public librarians need to offer this service as well, now more than ever, and we can build upon the established methods and expertise of our academic colleagues to do so. This session will use a recent "Science of Fake News" program as a model to show how public librarians can foster fruitful collaborations with academic institutions, how we can assess our communities' information literacy needs, and how to effectively

deploy information literacy tools and resources at a variety of levels. *Jillian Hinchliffe, Community Services Librarian, Norwich Public Library, VT. Barbara Shatara, librarian, Fletcher Free Library, VT.*

Accessing Your Patron's Needs

Using an Ethnographic Study

Christine Richardson

Emerald 1 | NETSL

Learn how to create, administer, and access data for your own ethnographic study of your patrons to best meet their needs. *Christine Richardson, Serials & Preservation Librarian, Yale University, CT.*

Evaluating Emerging Technology

Jennifer Koerber

Emerald 2 | ITS

With new gadgets appearing every day, how can library directors and administrators see through the hype and focus on what might actually have an impact on library service? Using recent examples, Koerber demonstrates an evaluation model to determine if a new technology has immediate use in a library setting, a future role to plan for, or a relevance to patrons that will drive other strategic needs (such as staff training). *Jennifer Koerber, Consultant, MA.*

#PulseOrlandoSyllabus:

Creating Safe Space as an Ally

Lydia Willoughby

Emerald 3 | Diversity

This talk will address the idea of 'safe space' and what it means to be in 'ally'. What is at stake when we commit to being an ally in the LGBTQIAA community? How do we move forward with social change in the professional context of librarianship, staying true to the whole of our communities, to ourselves, and to our careers? How can we commit to inclusive practices that center marginalized voices, while engaging our communities with limited resources? This talk frames the creation of the #PulseOrlandoSyllabus, a reading list in response to the shooting in the Pulse Night Club in June 2016, as a specific example of stepping up as an ally, a commitment to intersectional and inclusive community values, and a mode of digital activism. The project has grown to become a framework for larger conversations addressing symbolic violence and erasure in society, and in our library collections. This talk addresses how to move forward from an identity-based standpoint as an ally, and into an engaged community-based professional practice

and activism. *Lydia Willoughby, Research & Education Librarian, Sojourner Truth Library, State University of New York, New Paltz.*

Securing Funding for your Library

Libby Post & Patrick Sweeney

Amphitheater | Administration

Library funding is dependent on the will of the local voters and/or local politicians. Understanding how to navigate political spheres of influence, garner support, and win campaigns are the keys to sustainable library funding. In this presentation, Libby and Patrick will discuss lessons learned on the campaign trail. By sharing their perspectives and stories from local library election wins and losses, attendees will learn what to do (and not do) throughout the buildup to a local library funding initiative and walk away with a greater understanding of the politics of library funding. *Libby Post, President & Strategist, Chief of Communication Services. Patrick "PC" Sweeney, Political Director, EveryLibrary.*

Confessions of a Romance Addict

Nanci Hill

Kingsland | Adult & Teen

Nanci Hill, confessed romance book addict, will share her favorite reads in a variety of sub-genres. Participants will leave with ideas from promoting romance books and authors, a list of display themes, and ideas on how to increase your library's romance circulation. *Nanci Hill, Library Director, M.G. Parker Memorial Library, MA.*

Renew, Recharge & Self Compassion

Shelly Masson

UVM Club | Wellness

An interactive and experiential discussion around renewal, recharging and the power of self-compassion. Through the use of positive social psychology and brain science, we will identify ways to build a renewal routine that has a lasting, positive impact. You will leave feeling uplifted and recharged. *Shelly Masson, Founder & Renewal Advocate, Birch Tree Leadership, LLC, VT.*

"Good Naked": An Expressive Writing Workshop

Joni B. Cole

Shelburne | Wellness

Join author and writing teacher Joni B. Cole and learn to tap into your own creativity and meaningful material. In this lively, interactive workshop you'll write from a "prompt" and then be invited to share aloud what you wrote. Expect

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to be surprised and inspired by what flows from your mind to the page! This workshop also offers participants a more spontaneous, organic forum for conversing about ideas and issues relevant to books, working in the stacks, and how stories may be our best hope for changing the world. Make sure to bring something to write with (notepad, laptop, iPad, etc.). *Joni B. Cole, author, teaches creative writing, Dartmouth College.*

KEVA planks Education: Pump up Your Children's Programs and Makerspace with Super Easy Interactive Challenges

Ken Scheel

Carleton Boardroom | Vendor Demo

Yes, there is life beyond Legos. This session uses KEVA Planks. Learn the magic of simple open-ended challenges. In this 100% hands-on session, you will be doing the challenges today that you can lead tomorrow. Books come alive as children build parts of the story or invent their own story. Learn how to jumpstart a Makerspace and provide programming that people return to week after week. Discover program secrets from children's museums. Play with purpose for all ages. Wooden KEVA planks are used for the activities. *Ken Scheel, CEO & Founder of KEVA Planks Education, Founder of KEVA planks & The Fourple Game Co.*

Starting & Running a Social Media Team

Ashley Chassé & Sara Levine

Emerald Promenade | Table Talk

Learn the ins and outs and proposing, forming, and running a social media team at your library, along with tips and tricks to make running your social media streams as painless as possible. *Ashley Chassé, Digital Communication Librarian, Newton Free Library, MA. Sara Levine, Reference Librarian, Newton Free Library.*

11:45 AM - 1 PM

Renew Yourself

Catherine Hakala-Ausperk, MLS, CPLA, CDF

Emerald 1/2/3 | Meal

You've heard the expression, "Life doesn't have a dress rehearsal?" The same goes for careers. If you want to grow, to make more of a contribution, or just to be happier in life, then it's up to you to re-visit, reconsider and renew yourself and your future. *Catherine Andronik, Teacher Librarian, Brien McMahon High School, CT.*

1:30 - 2:30 PM

Hands on = Brains on!

Nancy Keane & Rebecca Sofferman

Diamond 1 | NERTCL

Twenty-first Century learners require more engagement than students have ever before. We know that a hands-on approach to learning fosters collaboration and inquiry, and aids retention. Learn ways to assess patron learning while increasing patron engagement using participatory learning tools such as Kahoot, BreakoutEDU, Virtual Reality viewers, Goosechase, and more. *Rebecca Sofferman, School Librarian, Colchester Middle School, VT. Nancy Keane, Library Media Specialist, Rundlett Middle School, NH.*

Never Neutral? Approaching Library Neutrality from Physical, Social & Cognitive Perspectives

Laura Saunders

Diamond 2 | Diversity

Should libraries be "neutral" in their approach to information provision and services, or do they have a social responsibility to identify mis- and dis-information, and racist, homophobic and other materials that perpetuate oppression? Most arguments approach the debate from an "all or nothing" standpoint. This presentation will consider library neutrality and the cases for or against it, from the perspectives of physical, social, and intellectual/cognitive aspect, ultimately concluding that these are different issues that require different philosophical approaches. *Laura Saunders, Associate Professor, Simmons College, MA.*

I Need A Good Laugh: How to Give a Laughter-as-Therapy Program in Your Library

Bill Mongelli

Emerald 1 | Wellness

Laughter may be our best medicine! A balanced Constructive/Destructive humor style is vital for effective stress management and conflict resolution. Learn about components of Laughter Yoga sessions and how to recognize Constructive and Destructive humor, define eustress, and examine the science behind uses of humor/laughter in managing stress. Course content will be discussed. The course curriculum will be available to all who wish to start a humor-as-therapy program. A humor therapy resources/organizations handout will be provided. *Bill Mongelli, Librarian, MCI Norfolk, MA.*

Ignite!

Emerald 2 | General

Back by popular demand, ignite sessions serve up successful and inspiring stories of what we all do every day. Each presenter has 5 minutes to wow you!

Using Volunteers for Networks of Change for Libraries

Patrick Sweeney

Emerald 3 | Leadership

The volunteer networks for change presentation will be based on our best practices and what we do with campaigns and libraries to build political capacity and power. You can see more about this from the Network for Change Report (netchange.co/report) and the book *How Organizations Build Activists*.

Preparing for U.S. Citizenship: How Libraries, Service Organizations & Educators Can Support Permanent Residents on their Path to Citizenship

Ashraf Alamatouri, Ted Albers & Barbara Shatara
Amphitheater | Adult & Teen
Adult Educators, ESOL teachers and skilled volunteers play a critical role in helping immigrants prepare for U.S. citizenship. U.S. Citizenship and Immigration Services, the Vermont Refugee Resettlement Program and the Fletcher Free Library of Burlington VT will discuss their role in providing permanent residents with the education and information needed to become a citizen, including passing the citizenship test, and finding best resources to achieve this. Participants will leave with an understanding of the services they can provide to their immigrant communities and specific ways to get involved in supporting immigrants on their path to U.S. citizenship. *Ashraf Alamatouri, Vermont Refugee Resettlement Program, VT. Ted Albers, U.S. Citizenship & Immigration Services, VT.*

GUEST SPEAKERS

Richard Moniz	Sunday 11:15 AM
Chris Bohjalian	Sunday 6:30 PM
Garth Stein	Monday 9:00 AM
Adam Gidwitz	Monday 12:15 PM
Ann Hood	Monday 12:15 PM
Catherine Hakala-Ausperk	Tuesday 11:45 AM

**Something Wicked This Way Comes of Age:
Teens & Horror Fiction**

Paula Willey

UVM Club | Adult & Teen

From Stephen King's "Carrie" to "Stranger Things" - what's the connection between young people and horror? Why will even a reading-averse teenager make an exception for Alexander Gordon Smith's "Escape from Furnace"? And is there a heart beneath all the blood and guts in "The Walking Dead"? Even the most squeamish librarian will learn how to hook young readers up with the creepy or grotesque fiction that warms their weird little hearts in this presentation that examines the correlation between the metaphors of horror fiction and the strange state that is adolescence. *Paula Willey, Librarian, Baltimore County Public Library, MD.*

Library Campaign Planning Basics

Libby Post

Carleton Boardroom | Administration

Your library has to go to the voters. You may need to navigate the Town Hall process as well. This workshop will provide you with an overview of the nuts and bolts of running campaigns, what librarians can do, what Friends groups can do and how you can be prepared for your library's voter initiative. Come and learn what it means to run a library campaign from one of the leaders in the field - from planning to message development to voter contact to Get Out to Vote!

SAVE THE DATE!

2018's Annual Conference will be held at the Crowne Plaza in Warwick, RI from October 21 - 23.

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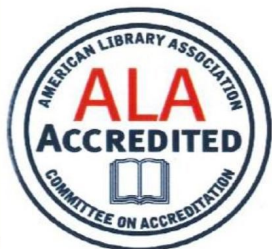
*Climb the mountains and
get their good tidings. Nature's
peace will flow into you as
sunshine flows into trees.*

John Muir

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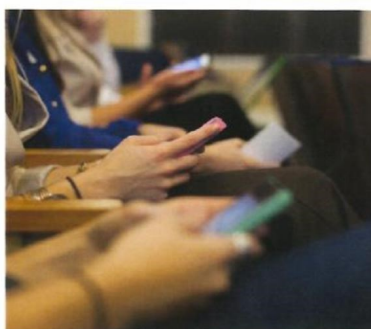
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EXHIBITOR LIST

Exhibitor	Booth	Years
ACRL New England Chapter	318	1st
American Friends of Kenya	306	5+
Assabet Interactive	500	
AWE Learning	207	5+
Baker & Taylor	109	
BiblioBoard	202	5+
Bibliomodel/ESCATO	212	1st
Book Systems, Inc	105	10+
Bright Star Touring Theatre	414	1st
Brodart Co.	203	5+
ByWater Solutions	101	5+
Capira Technologies, LLC	209	
Center Point Large Print	301	10+
Communication Services	Lobby 1	
Comprise Technologies	217	
Consumer Financial Protection Bureau	307	1st
David L King Architects	216	5+
Drummeys Rosane Anderson (DRA)	100	10+
EBSCO Information Services	303	20+
Equinox Open Library Initiative	302	5+
ESTEY LIBRARY SHELVING	223	20+
EveryLibrary	Lobby 2	
Federal Trade Commission	406	1st
Gale, a Cengage Company	403	
Graduate School of Library and Information Studies at	211	5+
Greenhaven Publishing	114	
Hale Manufacturing	305	
Independent Publishers Of New England	416	10+
Independent Publishers Of New England	418	10+
Ingram Content Group	219	5+
ITC Systems	113	5+
KEVA planks Education	213	1st
Konica Minolta Business Solutions, USA, Inc.	200	10+
Libby	312	
LLB Architects	501	10+
LYRASIS	405	10+
Magazine Subscription Service, Inc.	402	10+
Marlboro College Graduate & Professional Studies	316	
Media Flex - OPALS	205	5+
Milliken Design	407	1st
Moduform Adden Library Bureau	409	1st
National Library Relocations, Inc.	208	30+

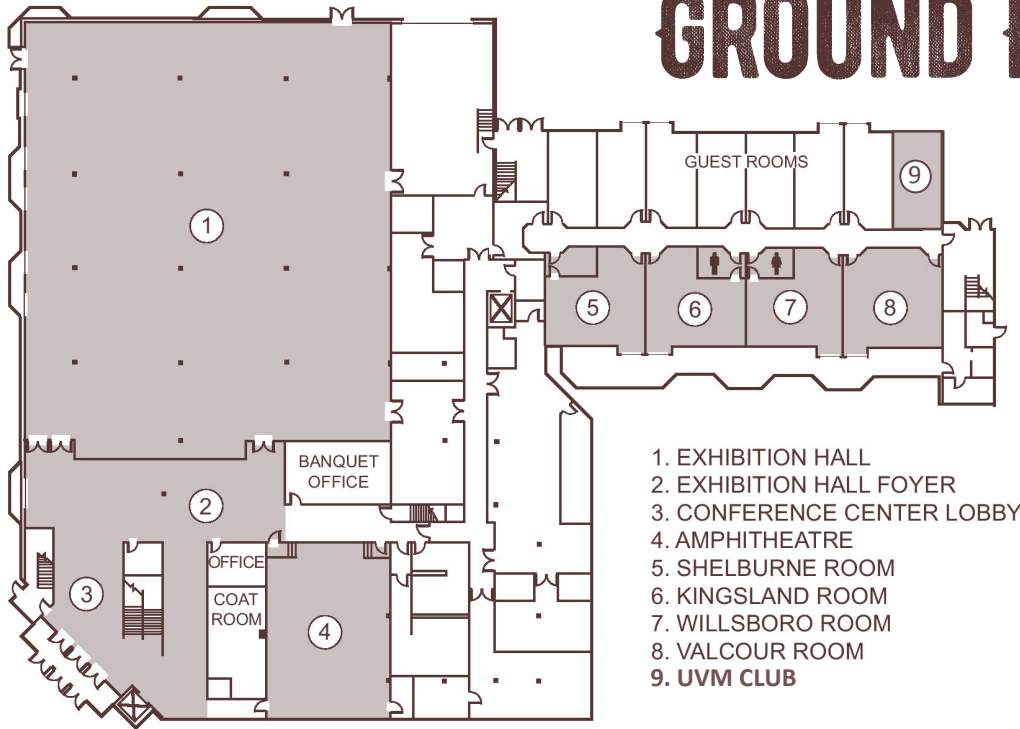
New England Foundation for the Arts	310	5+
New England Library Association/ Vermont Library Association	410	
Niche Academy	506	
Northeast Document Conservation Center	102	
OCLC	107	5+
OverDrive	401	
Penguin Random House	309	
Playaway Pre-Loaded Products by Findaway	206	5+
Plymouth Rocket, Inc.	300	10+
Prenax, Inc.	505	5+
ProQuest	111	
Re-Stream	201	5+
Recorded Books	103	20+
Rosen Publishing Group	116	30+
Salem Press	112	25+
Scholastic Library Publishing	118	15+
Sebco Books	204	10+
She Writes Press	106	1st
Simmons School of Library and Information Science	509	15+
Sisters in Crime New England	104	10+
SoloTogether	110	20+
Sound Learning APA	308	1st
Sterling Moving Services	400	1st
T-Mobile	215	
Tappé Architects	507	20+
Team Schumaat, Inc.	210	1st
Tech Logic	315	
Technology Education Concepts, Inc.	319	1st
The Donohue Group, Inc.	304	30+
The University of Southern Mississippi School of Library and Information Science	108	
TLC--The Library Corporation	115	5+
Transparent Language, Inc	502	5+
Tucker Library Interiors, LLC	119	30+
U.S. Citizenship and Immigration Services	314	
University of North Texas- Department of Information Science	404	
VersaMe	412	1st
William B. Meyer, Inc.	218	
WT Cox Information Services	117	

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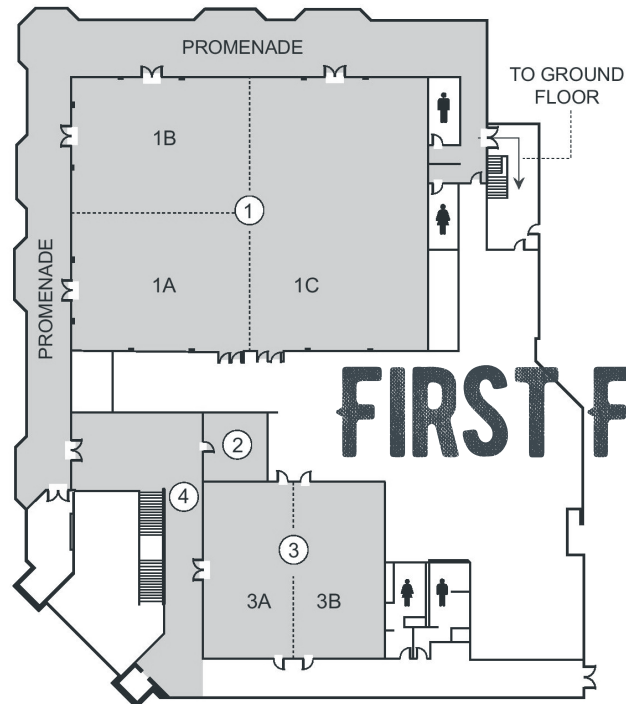
FLOOR PLAN

GROUND FLOOR



1. EXHIBITION HALL
2. EXHIBITION HALL FOYER
3. CONFERENCE CENTER LOBBY
4. AMPHITHEATRE
5. SHELburnE ROOM
6. KINGSland ROOM
7. WILLSBORO ROOM
8. VALCOUR ROOM
9. UVM CLUB

1. EMERALD BALLROOM
 - 1A. EMERALD BALLROOM I
 - 1B. EMERALD BALLROOM II
 - 1C. EMERALD BALLROOM III
2. CARLETON BOARDROOM
3. DIAMOND BALLROOM
 - 3A. DIAMOND BALLROOM I
 - 3B. DIAMOND BALLROOM II
4. DIAMOND BALLROOM FOYER



FIRST FLOOR